

March 25<sup>th</sup>, 2020 Update!

To Our Fabulous Phagans' Students,

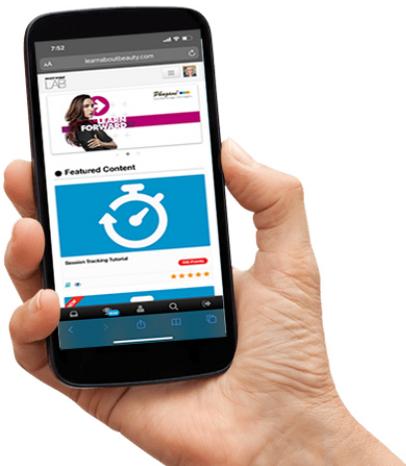
The entire team is getting so incredibly excited here, behind the scenes, working virtually together and preparing to take our schools live on-line on April 1<sup>st</sup>.

For those of you that completed the survey, THANK YOU! If you haven't completed it, please do so as soon as possible. If you didn't get the survey request, please email [studentservices@phagans-schools.com](mailto:studentservices@phagans-schools.com) so we can double check we have your correct and preferred email.



The survey feedback was so encouraging, we are so happy that almost all of you are able and ready to participate in our virtual education. However, we do realize that some of you had questions about whether it was going to work for you to participate. If you were one of these students, one of the school team administrators will be reaching out to you individually to discuss your particular situation.

For everyone, we have planned to send each of you a Welcome to Phagans' Virtual Learning email Letter between the evening of Monday March 30<sup>th</sup> or the morning of Tuesday March 31<sup>st</sup>. It will contain several things for you to review and practice in preparation for our start on April 1<sup>st</sup>.



We know we will run into some glitches, the whole world is online right now from home, so that's okay, we'll get through it and be better for it.

To help ease your nerves, we have decided a couple of things and we will reiterate these things in the letter to you early next week.

- First, our virtual "live" classes and activities will be Monday – Thursday from 9:00am to 5:00pm with several breaks and lunch. This means that we will be delivering a class, assigning a task, and/or hosting an activity or admin office hours via our

learning management platform and Zoom so you can ask questions and get answers "live" during this time. Don't worry, we are going to review and train all of you how to do this April 1<sup>st</sup>-3<sup>rd</sup>. Whoop Whoop!

- Second, we are completely aware that some of you have a ton to juggle at home right now. Believe us, we get it, many of us have kids too! Therefore, rest assured that we are going to record our live classes, so if you miss a "live" class you can go back and watch it later. You'll also be able to follow the daily schedule so you know what activities to complete.



Please know, there will be really important details and tech training that we will cover April 1<sup>st</sup>-3<sup>rd</sup> in the mornings. We anticipate everyone will be participating "live," as much as feasibly possible, so you all know how to get credit for your hours and activities during this period of our distance education.



We are truly looking at this whole situation as an amazing opportunity to deliver robust and relevant content, and for you to continue your progress towards your program completion as much as possible given the current circumstances. We really can't wait for you to have the fantastic experience of virtual classes and learning opportunities from educators in our other locations. In addition, the beauty industry is simply incredible, and many companies are offering up all sorts of fun and inspiring educational classes we are hoping to integrate into our learning paths over the month we are physically closed.

Until next week, thank you for your continued support, patience and excitement. Mostly, thank you for giving us the time to prepare ourselves and you for the journey ahead. We are thrilled we will be able to bring us together as a whole Phagans' community during this extremely difficult time.

Many Blessings!