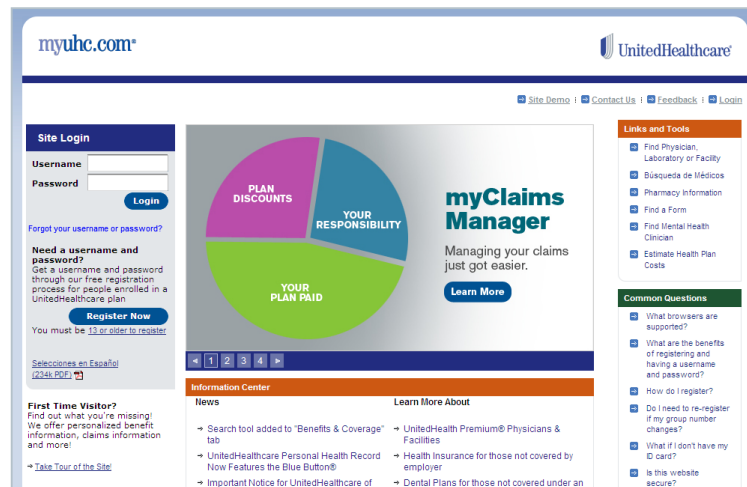# New Registration Steps for myuhc.com®
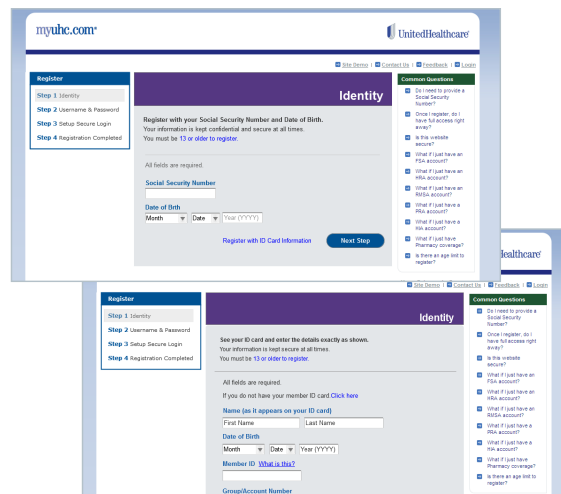
Registration

To register, go to myuhc.com and click on the "Register Now" button.
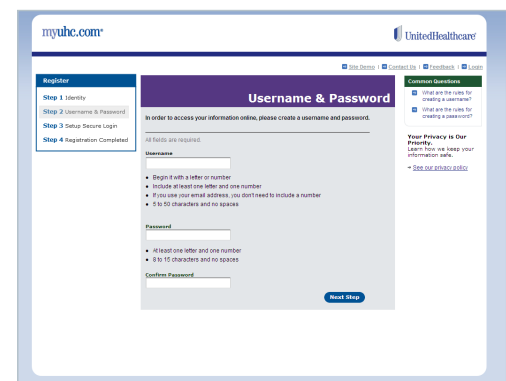

Registration step 1

Enter your name, date of birth and account numbers from your health plan ID card. Then click "Next Step."

If you don't have a health plan ID card, you can click "No ID card" to register using your Social Security Number and date of birth.

Registration step 2

Create a Username and Password then click "Next Step."

Registration step 3

Enter your email address and optional phone numbers, and choose "Security Questions."

Review and agree to the website policies and be sure to keep the email opt-in checked, so you receive relevant news and wellness information.

By registering, if applicable, you will also receive Health Statements, Explanation of Benefits, Claim Letters, Regulatory Notices and other important information electronically.

You may choose to receive free paper communications at any time by changing your Mailing Preferences.

Eligible for paperless:

Ineligible for paperless:

When done, click "Submit."

Registration complete

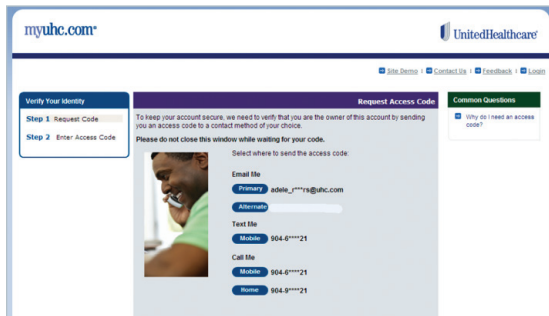Eligible for paperless:

Ineligible for paperless:

Click "Continue to my account" and start using myuhc.com's powerful online tools.

Returning member from unknown device

The system is designed to protect your information. When you registered on myuhc.com, we asked, "Would you like us to recognize the computer, device or browser and not have to authorize your login from it in the future?" When you return to myuhc.com on the computer you used for registration, if you answered "Yes," the system will recognize you and allow you to log in with your Username and Password. If you answered "No" to the above question during registration or if the system senses any security issues, you may be prompted to get an access code immediately.
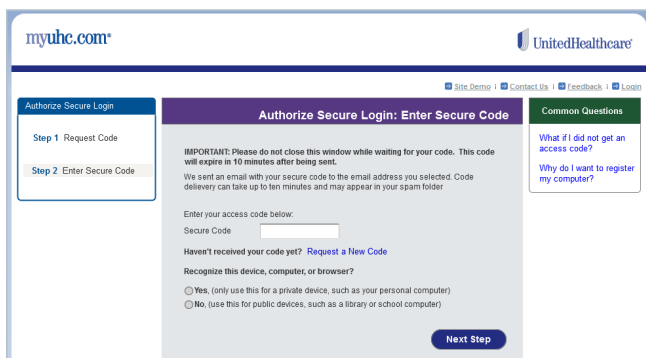
If you visit myuhc.com from another computer, or answered "No" to "Is this computer one that you would use again to log in to this website?" the system will verify that you are the owner of the account by sending you an access code.

To request an access code, whether you want the code sent to one of the email addresses or phone numbers we have on file.
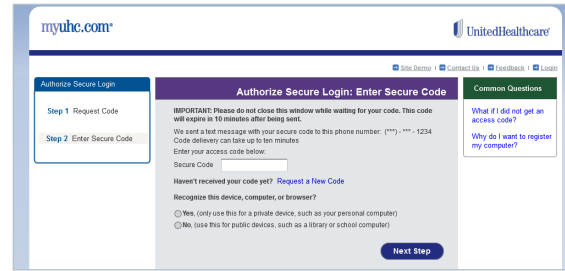

Be sure to keep this window open, because once you receive your code, which should take only a minute or so, you will need to enter it in the system. The code is set to expire after 10 minutes.
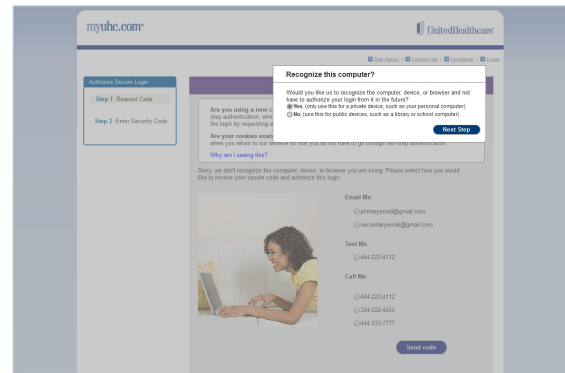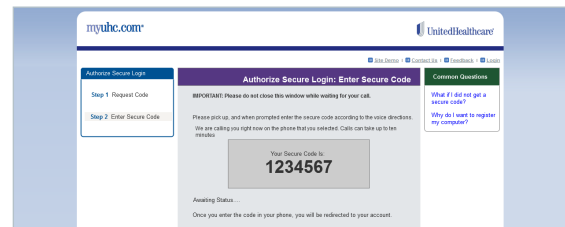
Enter access code – email

Enter access code – text

Enter access code – phone step 1
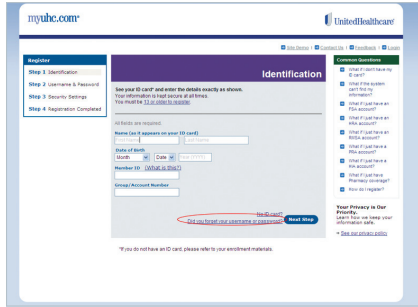

Enter access code – phone step 2

When you enter your Access Code, you will be asked whether or not you would use this computer to log into your account in the future.

After you click "Submit," you'll receive access to your myuhc.com account.
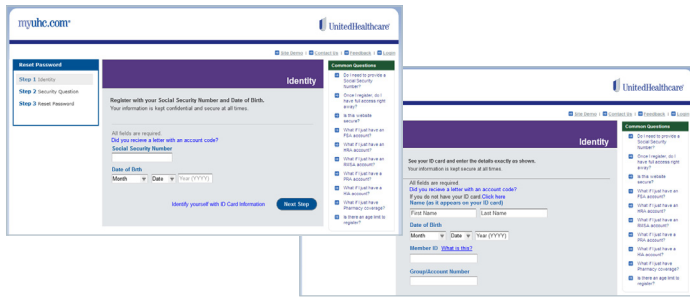
Lost Username and Password

If you forget your Username or Password, click on "Forgot Username and Password" from the login page.
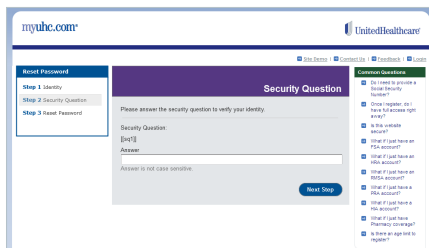

Step 1: You'll be asked to enter your name, date of birth and account numbers from your health plan ID card. Then click "Next Step."
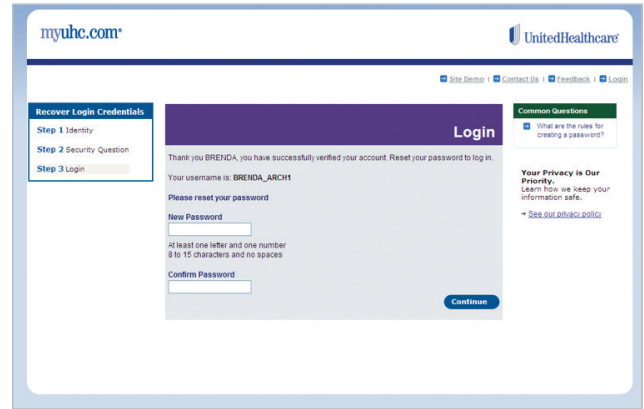

Step 1 (express): If you don't have your health plan ID card, you can click "No ID card" to sign in with your Social Security Number and date of birth.
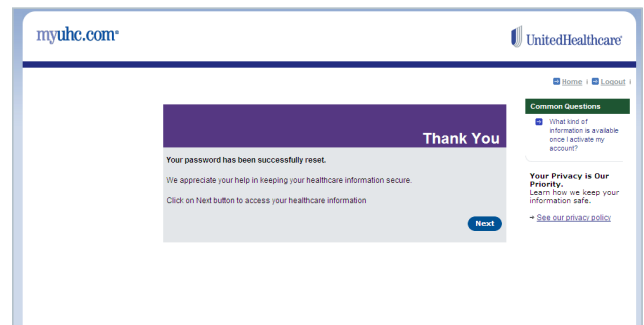

Step 2: You'll answer a security question, then click "Submit."

Step 3: Your Username will appear, and you'll be asked to reset your Password.

Click "Continue," and "Next" and you'll get access to your myuhc.com account.

You can always update your email, phone and security questions by clicking on "Account Settings" then "Change Email, Phone Number and Security Questions."

UnitedHealthcare®